



Client Safety - Our Number One Priority

We are very pleased to announce that subject to the current COVID-19 staying under control, we are aiming to start up tours again from the 10th August 2020.

Adapting to change and moving with the times has never been more important than it is now. As we all adjust to this new world, it has become vital that we introduce new measures, and make the necessary changes in order to maintain the highest safety standards for our clients.

Here are the important steps that we are taking as we look towards resuming our tours...

Driver Guided Tours

Uniquely Scotland tailor our private Driver Guided Tours for individual groups. This means that there will never be more than one group in our vehicles at any one time. This allows us to easily implement physical distancing measures. Our Driver Guides are being trained in the most up-to-date hygiene and physical distancing procedures as per the government guidelines. We will continue to monitor, learn, enhance and adapt as the response to Covid-19 progresses and the guidelines change. Prior to travelling with us, we will ensure that we contact you and inform you of any protocols that we will ask you to follow. In these ever-changing times we ask for your cooperation and assistance in following the advice. Our Driver Guides will be a constant point of call for you on tour should any unexpected issues arise.

The cleanliness of our vehicles has always been a priority at Uniquely Scotland. Prior to the start of the tour, each vehicle will be deep cleaned and sanitised to ensure it meets our high standards. Following the outbreak of COVID-19, we have taken additional measures to elevate our hygiene and sanitary practices in line with guidance from the World Health Organisation (WHO) and the U.K Government.

We also feel that it is vital to work together to ensure each other's safety. We will therefore ask all of our clients to follow the hygiene practices recommended by the WHO. This relates in particular to the thorough and regular washing of hands and sanitising when required. Hand Sanitiser will be made available in all of our tour vehicles that can be used at the client's leisure; however, we also request that you bring your own hand sanitiser, washable face mask, and gloves. These may be required to be worn by law in certain places.

Should the situation arise where extras will be needed, supplies of all necessary PPE will be kept onboard the vehicle.



Train Tours

We will keep in regular contact with Scot Rail and the Jacobite Steam Train to ensure that we can communicate the latest Government recommended travel advice prior to, and throughout the duration of your tour. This will help to keep knowledge at a maximum and help guarantee the safety of clients when using public transport.

Self-Drive Tours

We only use car providers who can guarantee the highest safety standards. We will expect all hire vehicles to be as thoroughly deep cleaned as our own vehicles to ensure they are safe and ready for use on arrival. Providers have adapted the process of picking up and returning vehicles to stay in line with Government guidance and we will make sure we communicate this to any clients embarking on a self-drive tour.

Only The Best

At Uniquely Scotland we pride ourselves on working closely with other establishments that strive to meet our own high standards. We carefully select accommodation providers/visitor attractions that, we believe, will help enhance and shape your experience. We will only work with partners who, we are confident will, adhere to the same strict safety measures that we do.

Monitor, Learn, Enhance and Adapt

Uniquely Scotland works in close contact with the Scottish Tourism Alliance (STA) and Visit Scotland. This will ensure that we are kept up to date with all the latest knowledge, alerts and government guidance. In turn this will allow us to monitor and adapt as/when it is necessary to do so. We will also ensure that during your tour, our Driver Guides are checking that any partners (hotels, restaurants, attractions etc) are maintaining a high level of health and safety protocols.

Resuming Our Tours

We have introduced these enhanced hygiene protocols to keep clients and staff as safe as possible, however, as long as Covid-19 exists in Scotland there is ultimately a risk of infection in public spaces. Covid-19 is extremely infectious and can lead to severe illness and death. According to the UK Government, elderly citizens and people with pre-existing medical conditions are particularly vulnerable. It is therefore imperative that all clients take personal responsibility for their wellbeing. It is crucial that throughout any pre-tour travel arrangements and the tour itself that clients adhere to physical distancing where possible, adopt the government recommended hygiene practices and follow safety requests from our staff.



In choosing to travel with Uniquely Scotland, you voluntarily assume all risks related to the exposure to COVID-19.

We look forward to welcoming you to Scotland and helping to keep each other safe and healthy during your time with us.